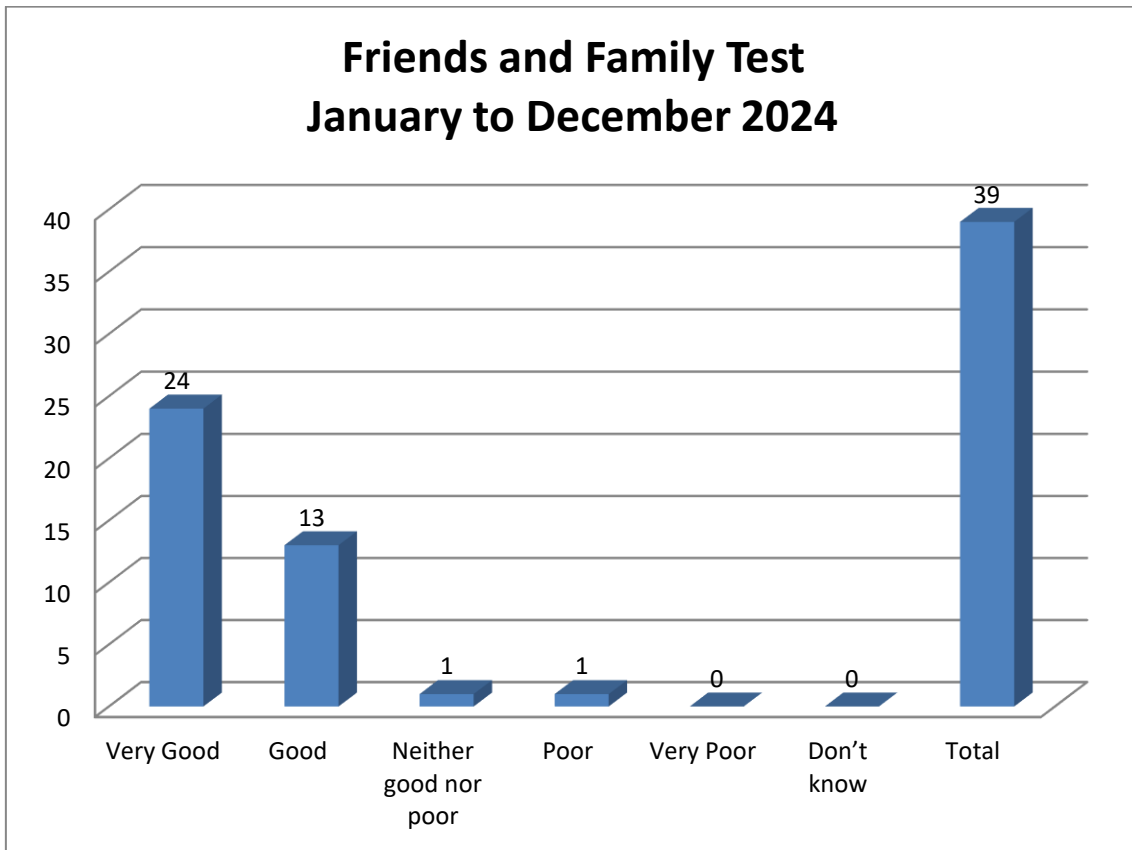


Friends and Family Test results For Billericay Medical Practice



Comments from Patients

- overall very satisfied.
- Reception staff are always helpful.
- I can usually get an appointment straight away, nurses and doctors always friendly.
- Excellent care.
- Very efficient.
- The nurse I saw was kind, welcoming and very professional. Thank you
- But I had to wait a very long time
- Nurse followed up with everything – very pleased



97% of patients who have completed the survey this year state that they would recommend the surgery to friends or family.
We have a Hub service where more appointments are available from 18.30 – 20.00 week days and 09.00 – 17.00 on Saturdays at a local clinic.

Please ring the surgery to make an appointment to see a GP, Nurse or Health Care Assistant at one of the Hub locations.