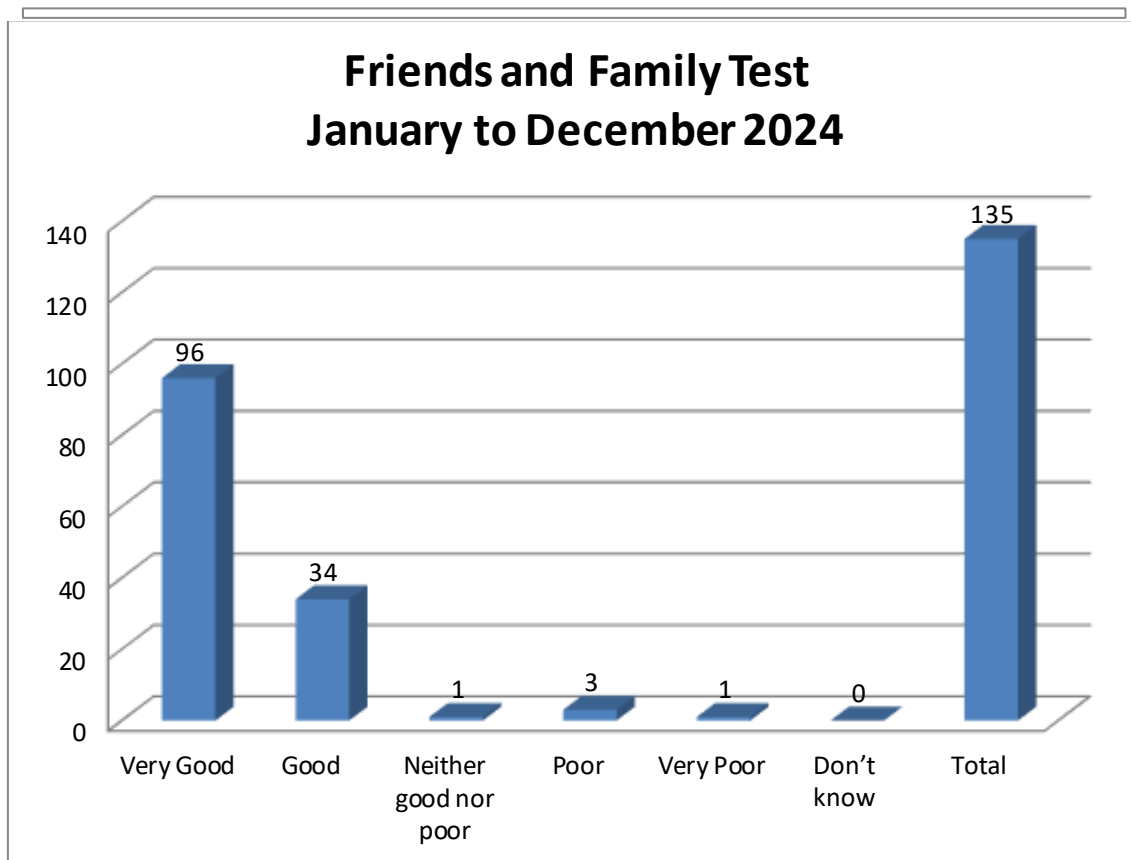


Friends and Family Test results For Billericay Medical Practice



Comments from Patients

- Everthing was explained well. Practitioner helpful and friendly
- Dr Russell is so lovely and listened, appointment was quick and reception staff are kind, polite and nice much better than my previous doctors as they were really rude
- Nurse followed up with everything – very pleased
- Understanding. Close attention. Excellent advice and action
- Quick appointment. Prescribed medication and very efficient
- The Doctor talked in depth about the problem and set up steps to get to the bottom of it.
- Good service – quickly seen
- Very quick and efficient
- Blown away by the service from the Billericay medical practice, managed to get an initial GP appointment at short notice followed by an x-ray appointment and a physiotherapy consultation within a week. Staff on reception always happy to help as much as they can. NHS at it's best.

97% of patients who have completed the survey this year state that they would recommend the surgery to friends or family.
We have a Hub service where more appointments are available from 18.30 – 20.00 week days and 09.00 – 17.00 on Saturdays at a local clinic.
Please ring the surgery to make an appointment to see a GP, Nurse or Health Care Assistant at one of the Hub locations.