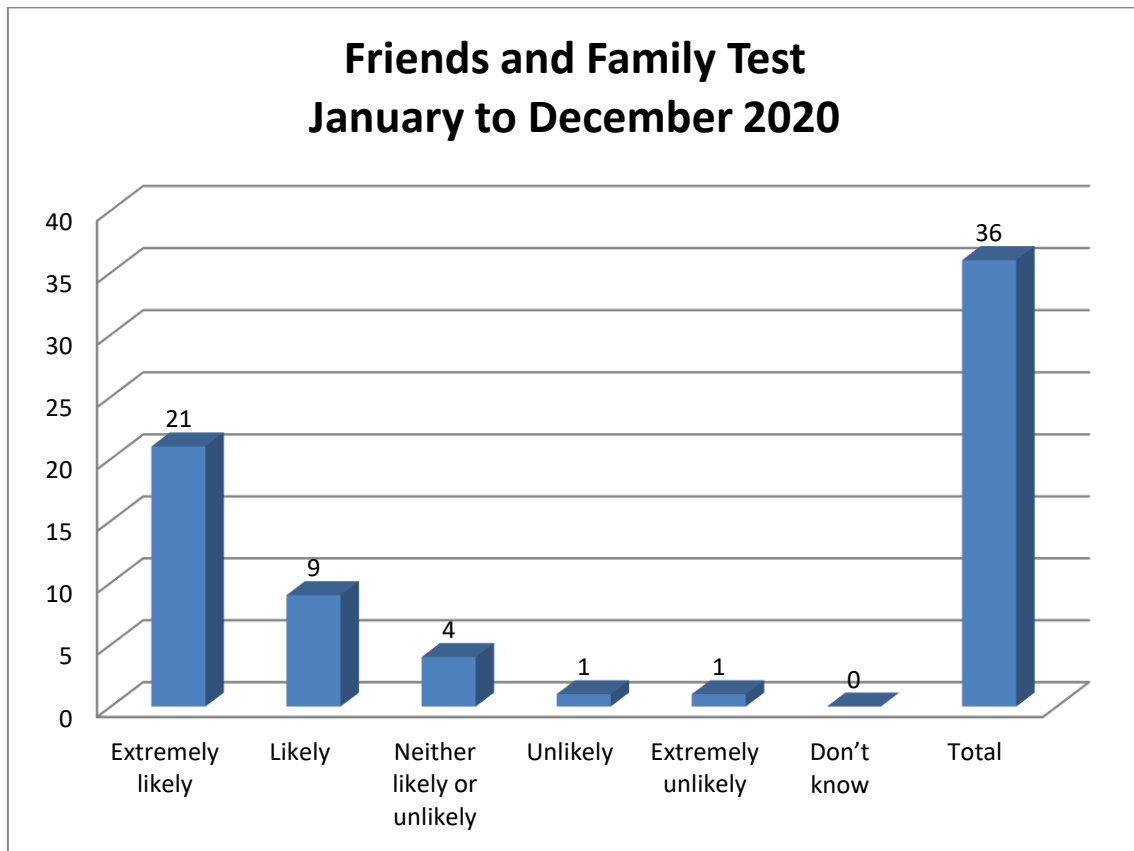


Friends and Family Test results For Billericay Medical Practice



Comments from Patients

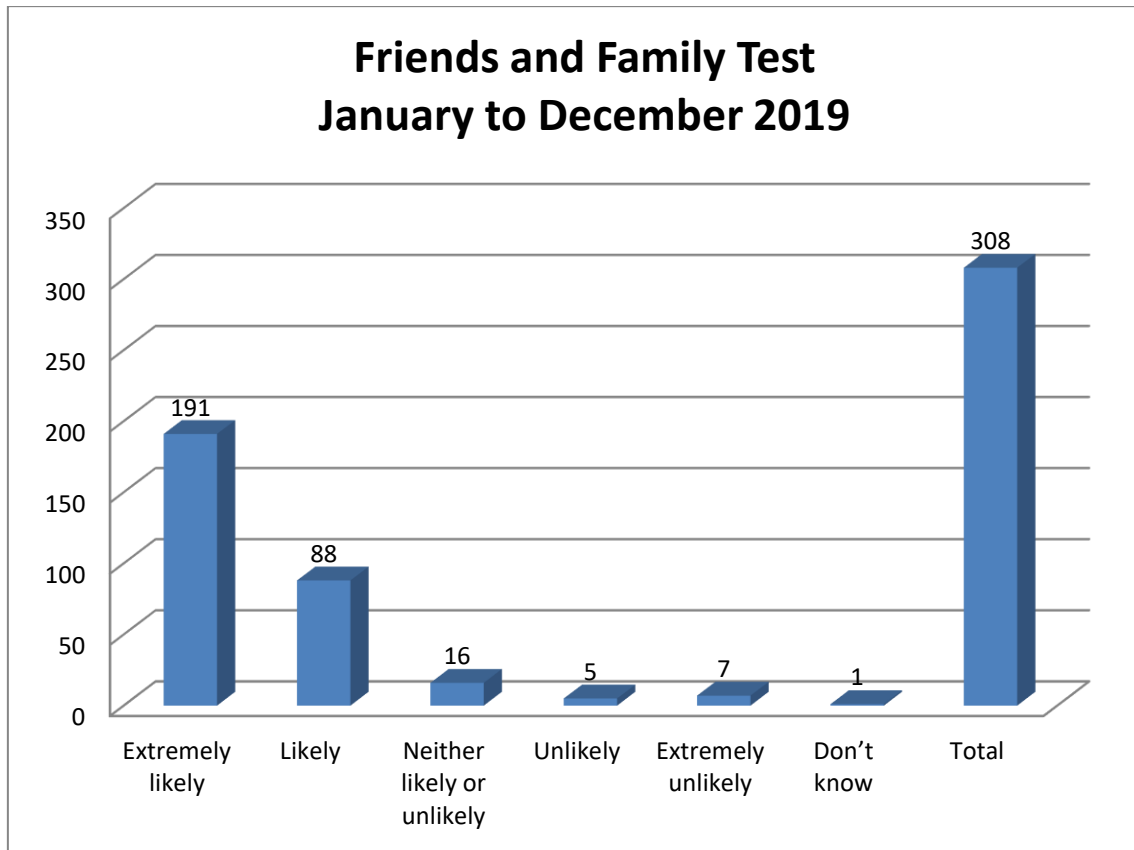
- Lovely staff. Really helpful.
- Always caring and get appointment when needed.
- Treatment by all the doctors is faultless.
- Very good for emergency appointments for babies.
- Doctor was thorough and listened to what I had to say.
- Nurse Practitioner was very helpful and great with my young daughter.
- Generally happy with service although getting through by phone can be tricky.
- Friendly, and have an “out of hours” hub.
- The Doctor I saw today was very helpful, supportive, listened and should be praised for their excellent manner and care.
- Nurse extremely helpful and informative.

94% of patients who have completed the survey this year state that they would recommend the surgery to friends or family.

We now have a Hub service where more appointments are available from 18.30 – 20.00 week days and 08.00 – 20.00 weekends and also on Public holidays at 3 local clinics.

Please ring the surgery to make an appointment to see a GP, Nurse or Health Care Assistant at one of the Hub locations.

Results For Year 2019



Results for Year 2014 – 2019

Friends and Family Test From November 2014 To December 2019

