

# Primary Care Hubs

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## Appointments for GPs & Nurses in the Evenings and on Saturdays and Sundays

As you may be aware the Government is driving forward the message that it wants a 24/7 NHS Service. With this in mind your Practice, along with some colleagues, has formed an organisation called BB Healthcare Solutions and we have been awarded some funding through a project known as the Prime Ministers Challenge Fund.

This fund has enabled us to look at what additional primary care services we can provide to our patients and has allowed us to now open surgeries that will give patients the opportunity to book routine appointments between 6.30pm and 8.00pm Monday to Friday and between 8am and 8.00pm Saturday and Sundays. These appointments are for GPs, Nurses and Health Care Assistants.

To manage this effectively, we cannot open every surgery across the locality so we have set up three premises where you can be offered appointments during these hours. At present, the three sites are:

Noak Bridge Medical Practice  
Ballards Walk Surgery, Basildon  
The Fracture Clinic in Basildon Hospital

All the sites will be manned by fully qualified GPs, Nurses, Healthcare Assistants & District Nurses whom our organisation has recruited to work on our behalf.

For our surgery, we have been allocated more than 150 appointments per week.

Given that Billericay Medical Practice already provides a high standard of access to our patients we hope that you will work with us to spread the word that we have taken on this venture to try and meet patient expectation of evening and weekend appointments albeit, at present, the appointments will not be on these premises.

Should you wish to avail yourself of one of these appointments please contact the surgery in the usual way and request an evening or weekend appointment and the receptionists will advise you of the availability.

We hope this venture is a success and I would welcome any comments with regard to the level of service received if you do attend an appointment at one of these sites.

Should you have any questions in regard to this matter, please do not hesitate to contact the surgery on [bhc@nhs.net](mailto:bhc@nhs.net)

The new organisation does have a Project Manager operating the business and, if there is a question that we cannot answer, with your permission we will forward any comments on to her.

There website can be found at [www.bbhealthcaresolutions.co.uk/](http://www.bbhealthcaresolutions.co.uk/).